

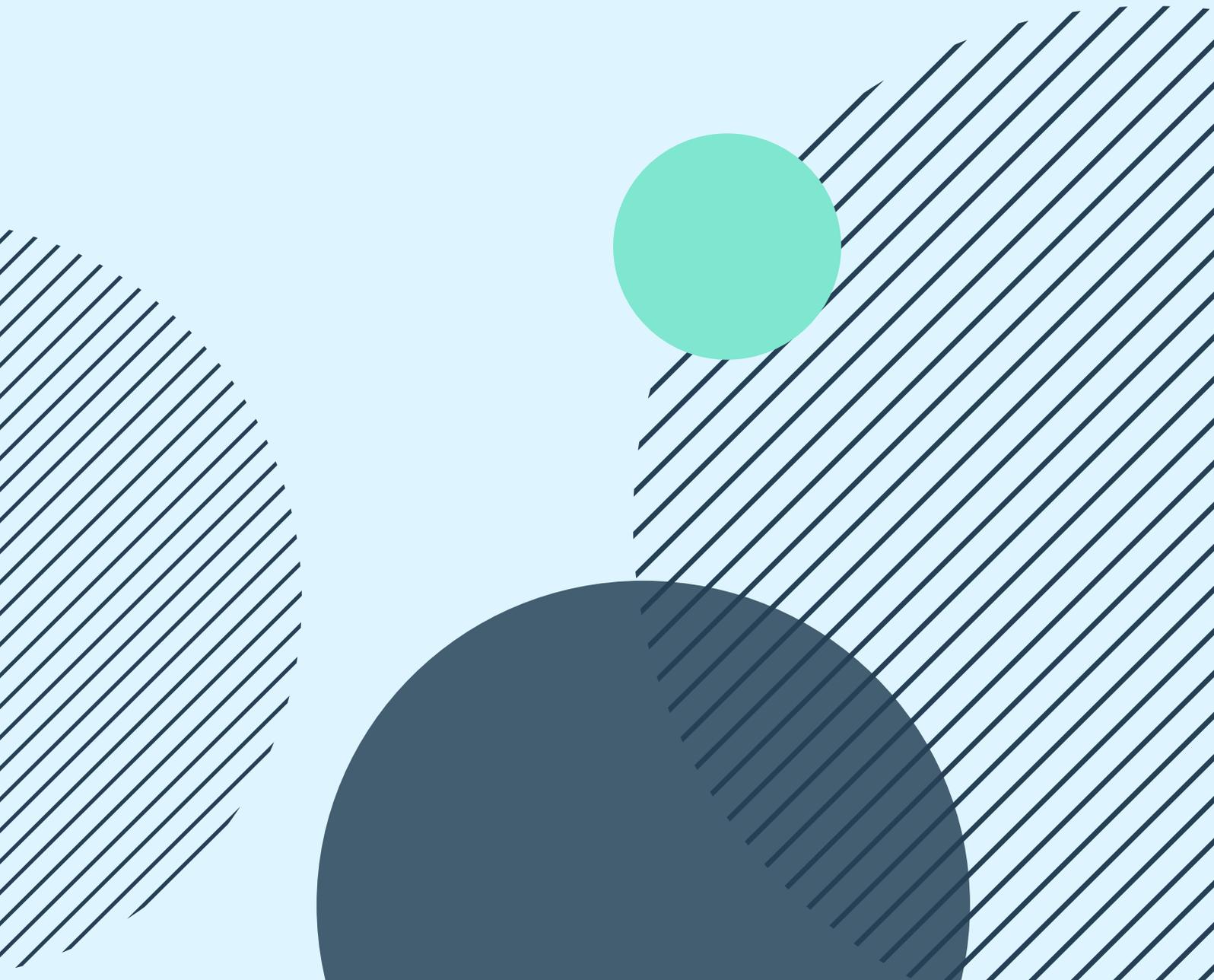
DEMOCRACY RELOADING

GOVERN WITH YOUTH

Stakeholder conference

Portimão

26th - 29th October 2021



The following report has been created by Veronica Vismara in the framework of the Democracy Reloading project, during the Democracy Reloading Conference that took place in Portimão from the 26th to the 29th October 2021.

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The **Democracy Reloading Conference** was organized by



and supported by



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INTRODUCTION

The Democracy Reloading Conference took place in Portimão from the 26th to the 29th October 2021.

The event was carried out in blended modality, with 72 participants in presence and 20 participants online, for a total of 18 countries.

The Conference had as main goals the presentation of the Democracy Reloading partnership and toolkit, together with the exchange of practices, knowledge and competences among the participants.

It saw the presence of Erasmus+ National Agencies, municipality staff and practitioners from several European countries.

The following report intends to represent a summary of the main outcomes and key note speeches.

The Democracy Reloading Steering Committee would like to thank all the speakers, guests and participants who took the chance to enrich the event.

PROGRAMME

STAKEHOLDER CONFERENCE

26th
OCTOBER

TUESDAY

19:00 Welcome dinner

20:30 Welcoming Evening

21:00 Sightseeing by night with local volunteers

27th
OCTOBER

WEDNESDAY

09:30 Official opening speeches

Ms Isilda Gomes
Mayor of Fortimão, Portugal

Ms Laurence Hermant
Director of Bureau International Jeunesse, Belgium

Mr José Baptista
Portuguese Erasmus+ Youth National Agency

Mr João Paulo Rebelo
Youth and Sports Secretary of State, Portugal

10:00 Keynote speech
Europe / Democracy / Municipality / Youth

Dr. Dan Moxon
Director of People, Dialogue and Change, UK

10:30 Panel discussion
Challenges and Expectations: Municipalities engaging young people in democratic participation

Ms Simona Bloenco
Youth leader from Fortimão, Portugal
Ms Christiana Xenofontos
Board member, European Youth Forum, Cyprus
Mr Jonas Agdur
Chairman, InterCity Youth, Sweden

Ms Gordana Berjan
Director of European Youth Centre Budapest,
Council of Europe, Hungary
Ms Laurence Hermant
Director of Bureau International Jeunesse, Belgium

11:30 Coffee - break

12:00 Presenting the Toolkit
Introducing the Democracy Reloading Strategic Partnership

Different activities and the first lessons learnt
Stéphanie Nowakowski (Belgium), Anna Villani (Italy), Bruno António (Portugal), Laszlo Foldi (Hungary),
Haluca Diroescu (France)

13:00 Lunch break

14:30 World Café

Discussing Democracy Reloading Partnership

15:30 Coffee - break

16:30 Outcomes of the World Café and Closing

19:00 Dinner

28th
OCTOBER

THURSDAY

09:15 Introduction of the daily program

09:30 Mini-workshops on Good Practices & Resources

16 workshops of 30-45 minutes

10:45 Coffee - break

11:15 Mini-workshops on Good Practices & Resources

Workshops continuation

13:00 Lunch break

14:30 Round table discussion
With representatives of municipalities

How to further strengthen municipalities in developing local democracy through youth participation in decision-making?

15:30 Coffee - break

16:00 Closing words
by the members of the Steering Committee of the Partnership

Future Plans of Democracy Reloading Partnership

17:00 Cultural program

19:00 Dinner out

29th
OCTOBER

FRIDAY

07:30 Breakfast & Departures

09:30 Optional cultural & sports program
(self-financed)

27TH OCTOBER

Official opening speeches

Keynote speech

Panel discussion

Presentation of the DR Partnership

Working groups of the Partnership



OFFICIAL OPENING SPEECHES

Filipe Vital

Counselor of the
Municipality of
Portimão

"Politics is the art of the possible": this sentence is used by politicians like me to justify the failure in achieving objectives and goals.

But in May 1968, in France, another sentence was characterizing the political discourse of young people: *"Be reasonable, let's demand for the impossible"*.

The gap between the two sentences is the place for youth to influence and participate in politics, making the impossible possible.

José Baptista

Portuguese
Erasmus+
National Agency

In the activities I've participated in, I felt a huge difference in the effort in working with youth in the different countries and cities, and in Portugal, we understand the profound differences between municipalities. Nevertheless, we believe in young people as the present and future of our cities and our focus is putting them at the center of our actions. Let's use this opportunity to improve young people's participation in the work of our municipalities.

João Paulo Rebelo

State Secretary
for Young People
and Sport

The **Porto Declaration** recognizes young people as an indispensable source of dynamism, talent, and creativity for Europe, with the potential of becoming the driving force of inclusive, green and digital recovery to help build the Europe of the future. This way, the importance of local commitment to the creation of space for youth participation is ever increasing as it is the place where building a strong Europe starts.

Laurence Hermand

Director of Bureau
International
Jeunesse

Get moving! This is a phrase that I know well because it is the slogan of the institution that I lead, but above all, it is the will of many young people who are mobilizing all over the world more than ever to defend a more just society and shouting that there is an emergency! That's why we have started the project "Democracy Reloading" 6 years ago and that's why we are here today, stronger in the framework of a Strategic Partnership of 17 Erasmus+ Youth National agencies who are active partners committed to this project.

KEYNOTE SPEECH

Dan Moxon

Researcher and practitioner from the UK
Director at People, Dialogue and Change

A lot of the time when we talk about the involvement of youth, we're talking about decision-makers listening to young people. But what does it mean to be listened to by someone? Availability, understanding are some of the words we have received from the participants. These are things not related to politics, but to emotions, empathy and a personal level. So what does it mean that a municipality is listening to you? You can't talk to a municipality, it isn't sitting in a chair in front of you. We should be talking about openness and communication, but what we do talk about all the time is politics and processes. It's an absolute myth that youth are disengaged, but what we know from research is that there is a lack of trust, that politicians are felt distant from the reality of people's lives.



The challenge is how do we have a significant discussion with the 80-90% of youth of "not-so-engaged youth" on where our societies are going, taking into account our resources. The answer for me is the digital world.

PANEL DISCUSSION

CHALLENGES AND EXPECTATIONS: MUNICIPALITIES ENGAGING YOUNG PEOPLE IN DEMOCRATIC PARTICIPATION

The panel discussion saw Simona Blosenco (Youth leader from Portimão, Portugal), Christiana Xenofontos (Board member of the European Youth Forum, Cyprus), Gordana Berjan (Director of the European Youth Center Budapest, Council of Europe, Hungary), Jonas Agdur (Chairman of InterCityYouth, Sweden) and Laurence Hermand (Director of Bureau International Jeunesse, Belgium) discuss the challenges and expectation of municipalities in engaging young people in democratic participation.

Why is it important for you to work with young people?

Simona Blosenco

Youth leader

I'm a strong believer that society will thrive because of youth participation, avoiding the moments when municipalities use us, youth, as decoration. Youth participation needs to be more and more normalized.

In your experience, what are the main difficulties that you've faced recently?

Gordana Berjan

Director of the European Youth Center Budapest

The democracy that we've built in the past 30 years might not recover and people might not participate properly. For us, in the CoE, it's extremely important to promote spaces for civil engagement, because in some countries these same spaces are shrinking.

What expectation do you have towards youth participation in local decision-making?

Laurence Hermand

Director of Bureau International Jeunesse

I'm very curious about massive digital participation. Youth work will be crucial in this process, and we need to recognize its importance in supporting all young people in this process.

What kind of support is there for municipalities?

Jonas Agdur

Chairman of InterCityYouth

There are several opportunities, but in order to get support, you need to get motivated in getting support. We need to work on the motivational factor, and avoid having super engaged municipalities, while the majority is completely disengaged.

Christiana Xenofontos

Board member of the European Youth Forum

The European Youth Capital project allows to both attract young people and the stakeholders, as well as to support youth organizations, showcasing tools and practices to local municipalities.

PRESENTATION OF THE DEMOCRACY RELOADING PARTNERSHIP

This is a long-term cooperation project that has started as a way to empower youth workers on how to engage young people; but when we started exploring why youth were not engaged, we realized that not many tools were directed at municipality staff. Therefore, we needed to understand the reality of people working in municipalities. Research was made through interviews, surveys, questionnaires and one-to-one interviews to understand what a municipality administrator has to do to engage young people. The project therefore comes from the collection of needs and practices of people like you. It's really a bottom-up approach. The seven years project is a way to support municipalities in engaging young people, the main aim being engaging youth in decision-making, reloading democracy.

Visit our website: <http://www.democracy-reloading.eu/>



The toolkit is a self-directed online learning tool for relevant staff or local municipalities with a reference framework of 24 competences. It's already available in eight languages and it can be used by different people within the municipality, with several levels of experience.

Objectives

- 01 **PROVIDING** different stakeholders (municipal workers, youth workers, trainers, consultants, researchers, National Agencies' staff) working in municipalities with access to relevant knowledge and information about youth participation through the online toolkit, in order to increase their competencies in designing, implementing, and evaluating youth participation in decision-making.
- 02 **ENABLING** different stakeholders working in municipalities to become more active in supporting youth participation in decision making at municipal level, through training activities, promotion activities and resources. This toolkit is translated in your own languages, and it's not only a translation, but an adaptation so that it better reflects your own realities.
- 03 **ENSURING** different stakeholders working in municipalities make optimal use of the Erasmus+ Youth and the EU Solidarity Corps programs in developing youth participation in decision-making through granted projects.
- 04 **CONTRIBUTING** to enhancing youth participation in decision-making and sustaining democracy on local, national and European levels. With the toolkit, we would like to equip municipalities to advocate for the strengthening and creation of youth policy and youth participation.
- 05 **SUPPORTING** the capacity building of Erasmus + Youth National Agencies to achieve the above objectives



”

It felt like plunging into a huge ocean, because I have been working on supporting youth participation for ten years and I've come across a lot of projects and experiences and I still felt that I didn't know enough. The toolkit was conceived as a participatory and inclusive process as a lot of people working on the floor contributed to it. It's imagined as something that needs the input of its users.

WORKING GROUPS OF THE PARTNERSHIP

DISCUSSING THE DEMOCRACY RELOADING PARTNERSHIP



How do you see the DR Strategic partnership supporting youth participation in decision making in your municipality?

The Partnership fosters engaging in the conversation about youth participation with other civil servants in the municipality: it starts with a self-assessment and then it addresses the items that need to be worked on, facilitating a strategy, a process to connect community needs to one's own needs. The Partnership has all the information that a municipality or organization will need to involve youngsters more and it will also show how far along you are with the process; therefore, it is an opportunity to renew the youth councils and also to involve more stakeholders into the process. In addition, it creates common knowledge and it brings cooperation; it may as well help to bring the issue to the political discourse. Bringing together different stakeholders, the Partnership represents a good platform for learning and analyzing yourself and to make better choices in the future.

The model of competences is helping in finding the common ground between youngsters and decision makers.

Finally, the synergy between Europe Goes Local and Democracy Reloading is very important as they support each other in learning on how to unite different (local) stakeholders on youth participation to have a stronger impact.

How do you see the Toolkit/Reference Framework supporting your work?

Remarks

The Toolkit provides self-confidence throughout the learning process and it helps to gain confidence that you are on the right track and doing the right thing; it's a reminder that you don't have to do it all alone and that you are stronger as a team.

In addition, it is a way to reflect on your work and it helps to create a common language among National Agencies, municipalities, youth workers and young people. It's a place to learn about practices that have worked and therefore solve the problem quicker on a local level.

Last but not least, it helps to gain support from the politicians.

Suggestions

We need to further develop the self assessment tool, because now it is more of a self-exploring tool, as well as a Democracy Reloading Label to increase the recognition and to attract more municipalities (ex.: Quality Labels for municipalities in Portugal). The Toolkit should also include successful examples of previous projects, projects mapping (ex.: budgets sharing).

How can we reach and engage more municipalities in DR Strategic Partnership and introduce the different support tools and activities?

National Agencies play a big role in reaching and engaging more municipalities, not only with direct communication, but also through campaigns, press statements, promotion, consultation possibilities and counseling, even, if possible, tailor-made to local needs. Local youth councils and the local network of NGOs can be vital, but generally there is a need to map and recognize interested and relevant stakeholders that can support local municipalities, such as national associations of municipalities, government institutions in charge of youth, etc. Nevertheless, the process needs to be easy and relatable, with powerful success stories to be shared. Workshops, labels for municipalities and involvement of youth ambassador are some other methods that could be used. It is important to consider also the language barrier and the importance to use the national language.

What profiles and people can you identify who may be interested in modules A, B, C? Besides these training modules what other support would you need?

These modules allow to spread knowledge and create multi-disciplinary teams on the project. It is important to involve municipality workers and civil servants, but also youth ambassadors and teachers, as they are decision-makers in their context: the path to introduce children to decision-making starts in schools, and this can be done with the support of youth workers. It is also vital to create national networks of stakeholders and learn how to lobby them and make the tool mainstream.

Suggestions

Module B should be open to other municipal staff members, not necessarily related to the youth department (transversal approach to youth participation), as well as to teachers.

Module C is generally considered very important, but it needs to be more structured and include also youth, together with a training on how to do lobby and advocacy.

Both modules should be developed also at national level.

Among the suggestions for new training: lobbying skills, training for politicians (also newly elected), training on existing tools and trio training (teachers, municipality staff and youngsters).

Which municipality/region can you recommend as a relevant and interesting practice provider for the study visits? Why are they interesting / inspiring / innovative?

- **North-East Spain:** promoting participation and training youngsters to make the community come alive in a very rural area.
- **Belgium - Flanders** (i.e. Sint-Niklaas, Gent): interesting and innovative projects on democratic youth participation in decision-making.
- **Estonia:** for module C, training young people and youth councils, as there are many old and new local democratic youth participation structures.
- **Portugal:** for participatory budgeting and quality labels projects, especially interesting is Northern Portugal and nearby places. A study visit in Portimão is highly recommended. especially during winter.
- **Tuscany:** how youth work can bridge young people and decision-makers.
- **Greece - Crete:** High level of youth participation in the region and city councils, as well as many young high-level deciders. On study practices, we could make notes on what competences were recognized during the visits through either good or bad experiences (critical assessments). The results should also be forwarded to the local mayors.
- **Finland:** inspiring experience with lots of innovation recently.
- **Belgium - Brussels:** different districts of the metropolis, also involving the European Youth Forum.
- **Ireland:** good history of local youth councils.
- **Norway:** as it is now mandatory to engage youth in local democratic dialogue.

How can we use the potentialities of the online dimension to promote youth participation in decision-making?

The online dimension has a wide variety of tools that can be used to engage youth, but the real challenge is not just to recognize the right channels for the right group, but to speak the right language of said group. Gamified platforms are a valid ally in suggesting topics and inviting others to join, and this method has seen some success in Portugal with MyPolis.

Ambassadors of Democracy Reloading could also reach different audiences through social media, while "local relays" are necessary to share information locally.

How do you see Democracy Reloading Strategic Partnership increasing its outreach through online channels?

Online channels offer a vast range of opportunities for promotion but, in order to assure better reach, different channels should be used when communicating with different target groups (ex.: social media for young people, webinars on how to use the toolkit for municipality workers, etc.).

As for municipality workers it might be complex to go through a lot of information, this should be made simple and efficient, maybe through a newsletter in an appealing and dynamic format. Said information should also be detailed, concrete and practical enough to start one's own action.

Finally, ambassadors and the presence/appearance in local media can increase the outreach, as well as building direct contact with the mayor and local organizations.

28TH OCTOBER

Mini-workshops on good practices
Roundtable discussion
Closing words



MINI-WORKSHOPS ON GOOD PRACTICES AND RESOURCES

During the morning, participants had the chance to participate in mini-workshops brought to the Conference by several stakeholders, workers and practitioners, from different European countries. These workshops had, as a main goal, the exchange of knowledge and practices among the participants in the Conference.

For further content about the mini-workshops and the presentations of the Conference please visit [this link](#).

Civic internships: a path for pupils to discover public services, non-profit organizations and civil society

Alice Rodrigue, Citizen projects manager, The city of Brussels - public education department, Belgium

Design Your Municipal Youth Plan

Flávio Ramos, Youth Officer, Municipality of Porto, Portugal

Co-creation among public service and young citizens

Outi Maria Linnossuo, PhD, Researcher of Child Protection, Turku University, Department of Social Sciences, Finland

WE PROPOSE, WE CREATE

Ana Sofia Martins, Participation, Community & International Relations, Municipality of Faro, Portugal

« ça bouge dans ma commune » (it's moving in my municipality) : a youth policy cocreation project

Evelyne Waonry, Director, CRECCIDE asbl (Regional and community centre for citizenship and democracy), Belgium

A way to facilitate youth participation in political decisions related to youth

Michèle Visart, Alderman in charge of youth policies, Administration Communale de Gesves, Belgium

Participation comes through experience - the case of the House of the Youth Representatives in Cyprus!

Christina Yiannapi, Secretary General, Cyprus Youth Council, Cyprus

The individual responsibility to democracy and the role of local governments in engaging youth in democratic participation

Eleni Maragkaki, Special Advisor on Youth, Voluntarism, Culture and Lifelong Learning. Region of Crete, Greece

What if you give 17-year-olds 20,000 euros to make the city better for them?

Laura Van de Vyver, Coordinator of child- and youth-friendly city, Municipality of Sint Niklaas, Belgium

How municipalities cooperate with young people? Key findings from Slovenia.

Tine Šteger, Student of Economic and Business Sciences at the University of Maribor Youth Society Bakheros, Selnica ob Dravi, Slovenia

Using politics and policy-making simulations for better youth participation

Michaela Knošková, Executive Director of the Institute for Sustainable Democracy and Student of Politics at King's College London, Institute for Sustainable Democracy, Slovakia

Dive into a pool of resources with SALTO Participation

Alexandre Fonseca, Youth Participation Coordinator, SALTO Participation & Information, Estonia

"ACT - advocate by communicating together" board game

Heiki Viisimaa & Gerttu Osa, Coordinators, Estonian E+ national agency, Estonia

Youth Participatory Budgeting Portugal: An effective tool for engaging young people in decision-making processes?

Carlos Manuel Ramos Saraiva Paz, Policy officer, Portuguese Institute for Sport and Youth (IPDJ), Portugal

A European Yardstick for Youth Work (Europe Goes Local)

Jonas Agdur, Chairman of InterCity Youth, Member of the Advisory Board of Europe Goes Local, Sweden

ROUNDTABLE DISCUSSION

HOW TO FURTHER STRENGTHEN MUNICIPALITIES IN DEVELOPING LOCAL DEMOCRACY THROUGH YOUTH PARTICIPATION IN DECISION-MAKING?

The round table discussion saw Karmen Pikk mets (Estonia), Hrvoje Kovac (Croatia), Katalin Hamar (Hungary) and Laura von de Vyver (Belgium) discussing how to further strengthen municipalities in developing local democracy through youth participation in decision-making.

What are the main roles of a municipality in engaging youth in decision-making processes?

Katalin Hamar

I am currently youth coordinator and I implemented a youth strategy that included a youth council where young people are represented, but the whole process was done without the representation of young people. Therefore, the most important role for a municipality officer is not to create an artificial body of representation, but a real one.

What kind of challenges were you facing in your work for participation?

Hrvoje Kovac

Young people are always finding new trends, so it's challenging to find the right challenges. But the most important challenge is to make them understand that not all politicians and politics are bad. Having these problems of confidence and trust in the system is the main challenge.

What would you consider your biggest achievement?

Karmen Pikk mets

Youth to youth is the future, beyond for youth or with youth. It's important to take the next step and use the youth to youth policy. Super engaged people should be used to engage the not-so-engaged people, because they know how to reach them and network with them.

If you needed some external support, what could that be?

Laura von de Vyver

Training is crucial because you need competences to participate in decision-making in order to truly make change possible in your city. You need more time to think about a strategy on advocacy and change.

CLOSING WORDS

Alexandre Fonseca

Coordinator at
SALTO Youth PI

A meaningful synergy is talking with honesty and listening to each other, and for this reason we want to keep working together and we want to learn from your experience and build the digital toolkit, also translating our Youth Participation Toolkit in digital form. In addition, there will be support in Module C with the Estonian National Agency. When you know the direction you want to go, you will solve any challenge that will come in the way.

Dan Moxon and Ondrej Barta

Researchers

What we're interested in this research is how Democracy Reloading is changing how municipalities work and operate. So every year we're producing specific case studies looking at specific networks at the local level. The end of that is trying to understand what tools can best support a municipality in doing its work. The whole impact research is about talking about what aims and objectives are and how they can be managed through dialogue between the participants and the researchers, both of them getting the most out of them.

Stephanie Nowakowski

Democracy
Reloading project

What we tried to do in this partnership is trying to give you multiple keys to engage youth:

- Training and information for municipality staff
- Involving young people in the partnership
- Designing measures to build cooperation between researchers and municipalities
- Organizing training activities on the toolkit on national level
- Developing exercises and activities based on the toolkit
- Creating system of quality label for municipalities on European level
- Fostering national action plans, national support from NAs and partners
- Training trainers and consultants/mentors on European level
- Establishing links to formal education and training teachers

We will try to reflect with the Steering Group and see how we can implement your inputs and remarks into the partnership and the work plan that we have for the next five years.

DEMOCRACY RELOADING

GOVERN WITH YOUTH

The Democracy Reloading Conference has produced a total of 23.9 tons of CO₂; particularly, the emissions account for:

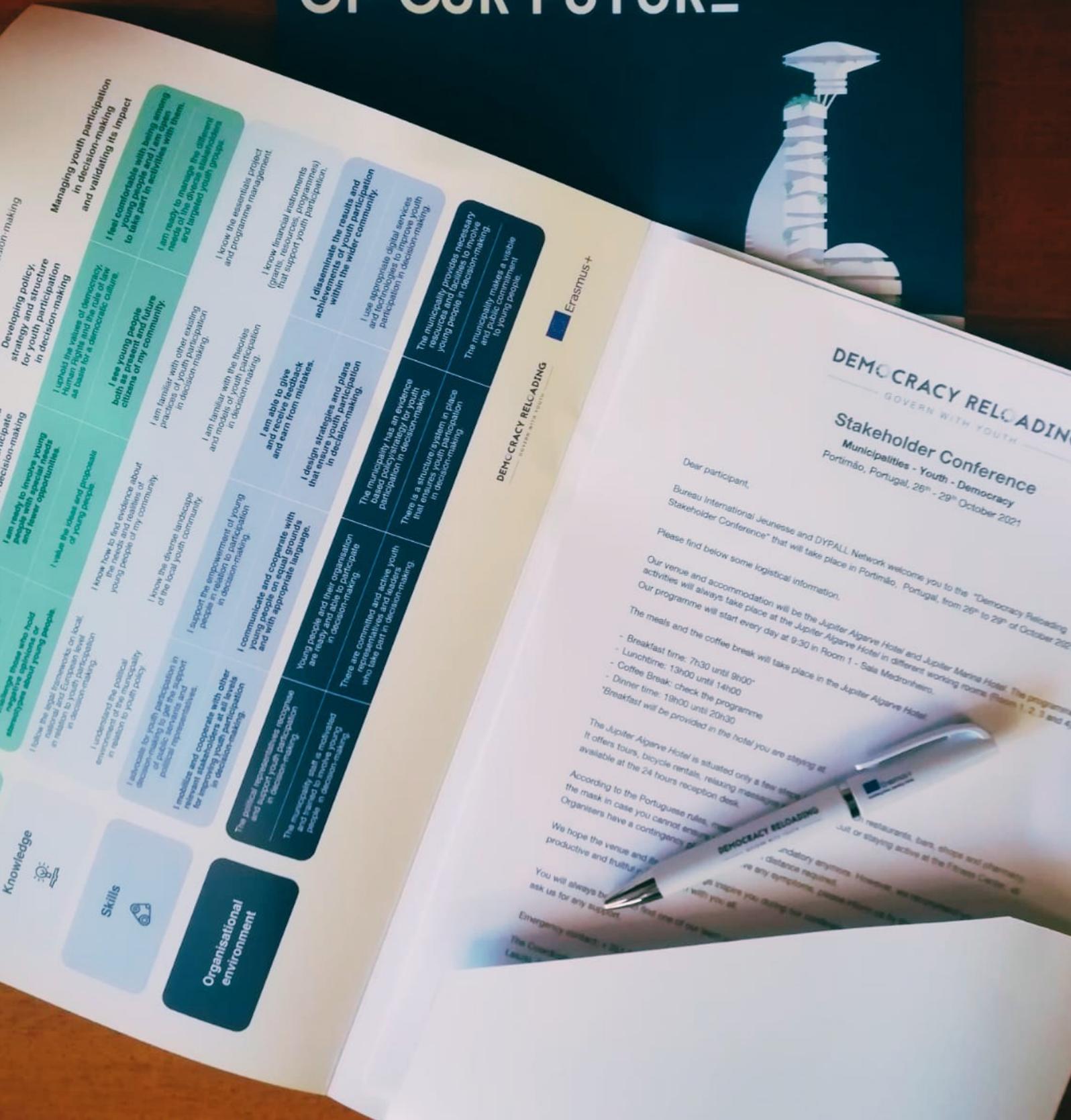
- 86.5% of flights;
- 9.2% of catering;
- 1.3% of energy;
- 0.4% of accommodation.

In order to reduce the carbon footprint of the Democracy Reloading project, DYPALL Network will fund the planting of 500 autochthone trees and it will fund an offset project that will compensate for the emissions.

The chosen project will have:

- base in Europe;
- a Gold Standard Certification by SDG Impact.

LET'S BUILD A YOUTH-FRIENDLY MUNICIPALITY OF OUR FUTURE



Decision-making	Developing policy strategy and structure in decision-making	Managing youth participation in decision-making and validating its impact
<p>I am ready to involve young people with special needs and fewer opportunities.</p> <p>I value the ideas and proposals of young people.</p> <p>I know how to find evidence about the needs and realities of young people of my community.</p> <p>I know the diverse backgrounds of the local youth community.</p> <p>I support the empowerment of young people in relation to participation in decision-making.</p> <p>I communicate and cooperate with young people on equal grounds and with appropriate language.</p> <p>Young people and their organisation are ready and able to participate in decision-making.</p> <p>There are committed and active youth representatives and leaders who take part in decision-making.</p>	<p>I uphold the values of democracy, human rights and the rule of law as basis for a democratic culture.</p> <p>I see young people both as present and future citizens of my community.</p> <p>I am familiar with other existing practices of youth participation in decision-making.</p> <p>I am familiar with the theories and models of youth participation in decision-making.</p> <p>I am able to give and receive feedback and learn from mistakes.</p> <p>I design strategies and plans that ensure youth participation in decision-making.</p> <p>The municipality has an evidence based policy strategy for youth participation in decision-making.</p> <p>There is a structural system in place that ensures youth participation in decision-making.</p>	<p>I feel comfortable with being among young people and I am open to take part in activities with them.</p> <p>I am ready to manage the different needs of the diverse stakeholders and targeted youth groups.</p> <p>I know the essentials project and programme management.</p> <p>I know financial instruments (grants, resources, programmes) that support youth participation.</p> <p>I disseminate the results and achievements of youth participation within the wider community.</p> <p>I use appropriate digital services and technologies to increase youth participation in decision-making.</p> <p>The municipality provides necessary resources and facilities to involve young people in decision-making.</p> <p>The municipality makes a visible and public commitment to young people.</p>

Knowledge

Skills

Organisational environment

Erasmus+

DEMOCRACY RELOADING
GOVERN WITH YOUTH

Stakeholder Conference
Municipalities - Youth - Democracy
Portimão, Portugal, 26th - 29th October 2021

Dear participant,

Bureau International Jeunesse and DYPALL Network welcome you to the "Democracy Reloading Stakeholder Conference" that will take place in Portimão, Portugal, from 26th to 29th of October 2021.

Please find below some logistical information.

Our venue and accommodation will be the Jupiter Algarve Hotel and Jupiter Marina Hotel. The programme activities will always take place at the Jupiter Algarve Hotel in different working rooms (Rooms 1, 2, 3 and 4). Our programme will start every day at 9:30 in Room 1 - Sala Medronheiros.

The meals and the coffee break will take place in the Jupiter Algarve Hotel.

- Breakfast time: 7h30 until 9h00
- Lunchtime: 13h00 until 14h00
- Coffee Break: check the programme
- Dinner time: 18h00 until 20h30

*Breakfast will be provided in the hotel you are staying at.

The Jupiter Algarve Hotel is situated only a few steps from the beach. It offers tours, bicycle rentals, relaxing massages and more services available at the 24 hours reception desk.

According to the Portuguese rules, you must wear a face mask in case you cannot ensure a safe distance. Organisers have a contingency plan in case of a health emergency.

We hope the venue and the programme will be productive and fruitful for you.

You will always be able to contact us for any support. We are happy to help you with you all.

Emergency contact: +351 21 291 11 11